



WindEnergy

NETWORK

COMMUNICATION HUB FOR THE WIND ENERGY INDUSTRY

**MECHANICAL
JOINT INTEGRITY**

Predictive Maintenance

**Cable
Maintenance &
Protection**

Spotlight on North East England

Includes Pull-Out Supply Chain Matrix

Includes Wind Energy Network 2016 Year Planner

LET'S 'TORQUE SOLUTIONS'...

No pun intended but I intend to get straight down to the 'nuts and bolts' with regards to my next guests.... literally – I am joined by the illustrious duo Peter and Ruth Allsopp, Managing Director and Marketing Manager respectively of Torque Solutions.

DEDICATED TO THE CAUSE

Almost immediately I am struck by this husband and wife team and their sheer enthusiasm and dedication to their cause or should I say vocation, as they shed light on their journey in achieving what is today the UK's leading flagship and 'centre of excellence' for the Titan brand for bolting solutions.

CHIVALROUS SERVICE

Based in the heart of Yorkshire and ideally placed geographically within the UK the company pride themselves in the provision of a professional customer focused service of high tech equipment and solutions, built on a foundation/lineage of courtesy and good old fashioned personal service!

With a background in heavy engineering Peter and Ruth know what they are talking about –having acquired over a decade of bolting expertise within multiple sectors –and for this particular narrative the wind sector – their story unfolds.

EXTENSIVE SOLUTIONS

Over the last 13 years Ruth and Peter and have developed year on year to provide an extensive service to the wind industry. As a result they have become the accredited and preferred supplier for a major global manufacturer for wind turbines for the last 8 years with the ongoing responsibility for servicing/torquing of this global clients hydraulic equipment.

They are uniquely placed within the supply chain as they provide an in-house facility for calibration for all types of equipment such as hydraulic wrenches pneumatic torque tools, also providing gauge calibration facilities up to 1200 bar and product engineering for special applications. Peter goes on to say there is a remarkable turnaround and as they are a small company they are fortunate to have the flexibility to provide an unparalleled service to their clients.

NEW PREMISES

In fact as we spoke they are currently in the process of building a new modern facility to accommodate their continued growth – offering service, repair and certification with anticipated completion of the premises within the next few months.

NEW OPPORTUNITIES WITH CHICAGO PNEUMATIC

Ruth continues that there are exciting times afoot with many exhilarating plans pending – one of which is the Titan brand has recently been taken over by the global Chicago Pneumatic, a prospect that both Peter and Ruth relish. They go on to say that they have over the years developed a reciprocal and reputable rapport with Titan and this is now continuing with their new relationship with Chicago Pneumatic, with excellent back up and support – new beginnings and new anticipation.



BROAD SPECTRUM OF SERVICES

Never ones to rest on their laurels, the company offers a comprehensive hire service whereupon clients are able to benefit from Torque Solutions advice and experience, hiring tools from as little as one day to longer indefinite periods. Offering a 24 hour service and speedy delivery with professional training for safe use and familiarisation/competence of the tools with all calibration equipment being traceable to national standard.

Be it onsite at their premises or within their purpose equipped fleet of show/demonstration vans, yet again Torque Solutions aim to offer a service par extraordinaire!

Ruth continues that with this exciting relationship with Chicago Pneumatic it will allow them to further develop their services with the possibilities of potentially expanding and setting up a depot in Aberdeen.

THE FUTURE

From my albeit brief dialogue with this dynamic couple it became abundantly clear that they have enthusiasm in abundance, an inherent passion for their business and a pride in their company and service that is unswerving. They are proud of their family business status – an attitude and ethos that filters down to all their dedicated team of specialist employees.

AND THEN THERE WAS COLIN...

It would also be rude of me not to mention one particularly hard working member of the team, whom diligently works with Ruth and Peter, some say he is the Company Secretary, some say he is the PR Guru – an utterly dedicated employee working a full week

for just a packed lunch of sausage and biscuits – I introduce to you... Colin – the 4 year old spaniel whom has acquired quite a loyal following – with some clients preferring to pick up their tools in person – just to see Colin!!!

IN A NUTSHELL

There is no doubt that with such an innovative and enthusiastic approach to business that we shall be hearing a lot more from this company and look forward to learning about their future successes with their new business partners Chicago Pneumatic and further adventures with Colin!

Torque Solutions

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Fliss Chaffer
Wind Energy Network

